

## GENERAL NOTICES • ALGEMENE KENNISGEWINGS

## INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA

## NOTICE 73 OF 2016



Independent Communications Authority of South Africa

Pinmill Farm, 164 Katherine Street, Sandton

Private Bag X10002, Sandton, 2146

**ELECTRONIC COMMUNICATIONS ACT, 2005 (ACT NO. 36 OF 2005)**

**NOTICE OF THE PUBLIC HEARINGS TO BE HELD IN RESPECT OF THE REVIEW  
OF THE DRAFT PUBLICATION OF THE END-USER AND SUBSCRIBER SERVICE  
CHARTER REGULATIONS AS PUBLISHED IN GOVERNMENT GAZETTE NO 39309  
OF 21 OCTOBER 2015**

1. The Independent Communications Authority of South Africa ("the Authority") hereby gives notice of the public hearings in relation to the review of the Draft published End-User and Subscriber Service Charter Regulations.

2. The public hearings will be held as follows:

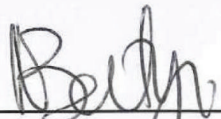
Date: 17 February 2016

Venue: Pinmill Farm, 164 Katherine Street, Sandton, Block C, Presentation Room

**3. The programme for the hearings will be as follows:**

TIME	ITEM	PRESENTER
<b>9h30 – 9h50</b>	Opening Address	ICASA: Chairperson of the Committee
<b>9h50 – 10h10</b>	Presentation by Consumer Goods and Services Ombud (CGSO)	Consumer Goods and Services Ombud (CGSO)
<b>10h30 – 10h50</b>	Presentation by South African National Consumer Union (SANCU)	Presentation by South African National Consumer Union (SANCU)

<b>10h50 - 11h10</b>	Questions and Answers	ICASA Panel
<b>11h20 - 11h40</b>	Tea Break	All
<b>11h40 - 12h00</b>	Presentation by Cell C	Cell C
<b>12h00 - 12h20</b>	Questions and Answers	ICASA Panel
<b>12h20 - 12h40</b>	Presentation by MTN	MTN
<b>12h40 - 13h00</b>	Questions and Answers	ICASA Panel
<b>13h00 - 14h00</b>	Lunch Break	All
<b>14h00 - 14h20</b>	Presentation by VODACOM	VODACOM
<b>14h20 - 14h40</b>	Questions and Answers	ICASA Panel
<b>14h40 - 14h50</b>	Tea Break	All
<b>14h50 - 15h10</b>	Presentation by NEOTEL	NEOTEL
<b>15h10 - 15h30</b>	Questions and Answers	ICASA Panel
<b>15h30 - 15h50</b>	Presentation by TELKOM	TELKOM
<b>15h50 - 16h10</b>	Questions and Answers	ICASA Panel
<b>16h10</b>	Closure	ICASA: Chairperson of the Committee



**Cllr Nomvuyiso Batyi**  
Acting Chairperson

DATE: \_\_\_\_ /02 /2016